



News Release

Singtel's Trustwave named Managed Security Service Provider of the Year

Frost & Sullivan recognises Trustwave for its excellence in service offerings, elite cybersecurity expertise and groundbreaking threat detection and response

Singapore, 30 November, 2018 – Trustwave, a Singtel company, today announced that Frost & Sullivan presented it with the 2018 Singapore and Southeast Asia Managed Security Service Provider of the Year awards at the annual Frost & Sullivan Asia-Pacific Best Practices Awards held in Singapore. The achievement recognises companies that have pushed the boundaries of excellence to rise above the competition by demonstrating superior performance and innovation in their respective markets.

“We are honoured to receive this recognition,” said Mr Arthur Wong, Chief Executive Officer, at Trustwave. “These accolades reflect significant advancements we continue to make in the Asia Pacific region and globally to help organisations address an increase in sophisticated cyber threats while contending with shortages of adept security practitioners. Our near real-time threat intelligence derived from our global network of Advanced Security Operation Centres powers our threat detection and response, remote forensic investigations and other managed security services and is a key differentiator we deliver to the marketplace. We look forward to continuously helping organisations refine how they protect data assets and strengthen overall security postures.”

Ms Divya Prasad, Senior Industry Analyst, Cyber Security, ICT Practice of Frost & Sullivan noted that over the years Singtel has developed a strong domain expertise and R&D capabilities, enabling it to offer various innovative managed security service offerings. This has generated high trust among customers in the APAC region and across the globe. “In 2017, Singtel’s Trustwave continued to demonstrate leadership position during the year despite stiff competition in the market. Trustwave continued to hold a strong position in the market through its vast and comprehensive MSS portfolio with offerings ranging from perimeter, endpoint to cloud security. The company also offers advanced services such as DDoS protection, advanced threat prevention, threat hunting, deception and threat intelligence. Through these services, customers have been able to benefit from a strong security architecture and can focus on their main business operations,” she stated.

[Trustwave Managed Security Services](#) help organisations proactively address advanced information security threats while reducing the pressures created by resource constraints, skills shortages, data regulations and the rapid adoption and optimisation of new technologies. Backed by [Trustwave SpiderLabs®](#), a world-class team of elite ethical hackers, incident responders, and threat hunters; the services deliver the security organisations need without requiring them to install and manage technologies themselves, to retain and train staff to configure and run those systems, or to worry about security programmes becoming antiquated.



Significant Trustwave Managed Security Services differentiators include:

- **Pioneering Actionable Threat Intelligence** -- Trustwave actionable threat intelligence is derived from its global network of ten [Advanced Security Operation Centers \(ASOCs\)](#) and the [Trustwave SpiderLabs Fusion Center](#), a leading-edge security command centre. These facilities work jointly to identify, track and collect the latest intelligence on malware strains, vulnerabilities and evolving adversary tactics, and distributing new insights to managed security service customers. Security teams then apply appropriate response from blocking and containment to threat annihilation down to the endpoint, a first in managed security services.
- **Digital Forensics and Incident Response** -- In addition to actionable threat intelligence, Trustwave has incorporated [digital forensics and incident response \(DFIR\)](#) into its managed security service delivering the first fully integrated detect and response capability within the same team. Through its service delivery framework and DFIR specialists, Trustwave can launch deep forensic investigations on suspected breaches to any point on the globe in seconds rather than days like many competitors.
- **Proprietary Point of Delivery System** -- Trustwave leverages a proprietary Point of Delivery (POD) system to help ensure customer-centric delivery of managed security services including management of updates, patches, configurations and threat intelligence. In a POD setting, Trustwave security experts are grouped and focused on a finite number of customers in specific industries, resulting in intimate knowledge of client environments and response playbooks for any given threat situation.

The recipients of the annual Frost & Sullivan Asia-Pacific Best Practice Awards were identified based on in-depth research conducted by Frost & Sullivan's analysts. The award categories offered each year are carefully reviewed and evaluated to reflect the current market landscape and include new emerging trends. The short-listed companies were evaluated on a variety of actual market performance indicators which include revenue growth; market share and growth in market share; leadership in product innovation; marketing strategy and business development strategy.

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About Singtel

Singtel is Asia's leading communications technology group, providing a portfolio of services from next-generation communication, technology services to infotainment to both consumers and businesses. For consumers, Singtel delivers a complete and integrated suite of services, including mobile, broadband and TV. For businesses, Singtel offers a complementary array of workforce mobility solutions, data hosting, cloud, network infrastructure, analytics and cyber-security capabilities. The Group has presence in Asia, Australia and Africa and reaches over 700 million mobile customers in 21 countries. Its infrastructure and technology services for businesses span 21 countries, with more than 428 direct points of presence in 362 cities.

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About Trustwave

Trustwave, a Singtel company, helps businesses fight cybercrime, protect data and reduce security risk. With cloud and managed security services, integrated technologies and a team of security experts, ethical hackers and researchers, Trustwave enables businesses to transform the way they manage their information security and compliance programmes. More than three million businesses are enrolled in the Trustwave TrustKeeper® cloud platform, through which Trustwave delivers automated, efficient and cost-effective threat, vulnerability and compliance management. Trustwave is headquartered in Chicago, with customers in 96 countries. For more information about Trustwave, visit <https://www.trustwave.com>.

Media Contacts:

Sonny Phua
Manager
Singtel Group Strategic Communications and Brand
Tel: +65 6838 6527
sonnyphua@singtel.com

Steve Fiore
Trustwave Corporate Communications
Tel: +1 312 470 8662
sfiore@trustwave.com